

OUR GLOBAL SHIPPING RATES

We ship internationally with Finnish Posti carrier. See the rates below.

FINLAND		
Pick up - Mall of Tripla	1 day	€0
Postipaketti Noutopiste	1-3 days	€3,90
Postiluukku (max. 2 x 250 g bags)	1-2 days	€2,90
Home Delivery	Arranged	€9,90
Express Parcel	1-2 days	€8,90

BALTIC STATES		
Estonia	1-2 Days	€6,50
Latvia	1-2 Days	€6,50
Lithuania	2-3 Days	€6,50

EU Countries		
All EU	1-4 Days	6,90

REST OF THE WORLD		
Home Delivery	1-9 Days	€9,90

See Our Shipping Policy Below

Delivery Terms

John's Coffee sells coffee, tea and accessories through this site (www.johnscoffee.fi)

Delivery fee around Finland is 5.95€. You can choose your own delivery method with in our web store. There are multiple choices of delivery methods and you just choose the one that suits you better based on your location and conveniency. There is also door-to-door delivery if you wish to chose that in a separate request.

All our online prices include **VAT**.

We deliver globally. Delivery outside Finland is based on geographical location.

Delivery Time

If the product is in our warehouse, the estimated delivery time is two to four (2-4) working days. We roast coffee based on orders. When an order is placed, you get an email confirming it. It will include order number, details of the order as well as the total price including delivery, tax etc.

The first day the order comes through we roast your coffee, let it sit down to breathe for a day. We pack it the next day and ship it. This way we ensure your coffee is fresh and ready for brewing. Coffee needs few days to settle down after roasting.

If the product is absolutely desired by a certain date, it must be mentioned separately, eg when ordering. We will act in accordance with the needs of our customers in terms of delivery, if this is reasonably possible.

John's Coffee delivers through Posti, Matkahuolto or DB Schenker, unless the other means of delivery are agreed upon. In some cases, John himself delivers door-to-door if a client requests the service. It's also our pleasure to meet our clients on a regular basis to keep relationship with customers healthy. This is one of so many reasons coffee is passionately interesting.

Returns Policy

The customer must always notify the seller of the return and cancellation of the sale, the mere non-collection or return of the goods without notification is not enough to cancel the sale. Instead the customer must pre-fill a cancellation notice for the product in accordance with the new EU legislation.

The consumer must make a cancellation notice to the online store within 14 days of receiving the shipment and return the goods within 14 days of the cancellation notice 14 days + 14 days.

Return address and details required to fill in

Your name:

Your address:

Phone number:

Return address

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