

See our shipping rates below.

Suomi (in Finnish)

	Toimitusaika / päivää	Hinta / €	Lisätietoa
Nouto kahvilasta	1	€0,00	Nouda pakettisi John's Coffee -kahvilasta Triplan kauppakeskuksesta seuraavana päivänä aukiolojen mukaan (ma-la klo 11-18)
Postipaketti noutopisteeseen	1-3	€4,50	Nouda pakettisi valitsemastasi Postin automaattista tai toimipisteestä.
Ilmainen kuljetus	1-3	€0,00	Yli 50€ tilaukset toimitetaan ilmaiseksi valitsemaasi Postin automaattiin tai toimipisteeseen.
Pikkupaketti	2-3	€2,90	Toimitus kirjelaatikkoon. Vain tilauksille, joissa 1-2 kpl 250 g kahvipusseja.
Kotiinkuljetus	1-2	€8,90	Ennen klo 13 vastaanotetut tilaukset toimitetaan seuraavana työpäivänä klo 8-16.

Finland (in English)

	Delivery time / days	Price / €	Additional information
Pick up from café	1	€0,00	Pick up your package from John's Coffee in Mall of Tripla on the next day according to the opening hours (Mon-Sat 11 a.m. - 6 p.m.)
Posti Parcel to local pickup point	1-3	€4,50	Pick up your package from a postal outlet or a parcel locker of your choosing.
Free shipping	1-3	€4,50	Free shipping to a postal outlet or a parcel locker of your choosing.
Mail box	2-3	€2,90	Delivered to mail box. Only for orders with 1-2 coffee bags each weighed at 250 g.
Home delivery	1-2	€8,90	Orders placed before 1 p.m. will be delivered during the next working day between 8 a.m. and 4 p.m.

International shipping

	Delivery time / days	Price / €	Additional Information	Regions
Posti Parcel Baltic	1-3	€7,00	Pick up your package from a postal outlet or a parcel locker of your choosing.	Estonia, Latvia, Lithuania
Posti Parcel Connect - Zone 1	2-8	€8,50	Delivery on weekdays and Saturdays (Mon-Sat) to either the nearest pickup point (Sweden and Denmark) or as home delivery (the rest of the regions listed on the right).	Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Germany, Hungary, Luxembourg, Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain (excl. Canary Islands), Sweden
Posti Priority				
- Zone 2	3-7	€17,00	Home delivery in the following countries: France, Greece, Ireland, Italy, Malta, United Kingdom. In other regions listed on the right, the package is delivered to your nearest postal outlet . Price applies to orders under 1 kg. For every extra kg an additional €3,00 is added.	Cyprus, France, Gibraltar, Greece, Guernsey (UK), Ireland, Isle of Man, Italy, Jersey (UK), Malta, Monaco, Romania, United Kingdom
- Zone 3	6-14	€27,00	Home delivery in Liechtenstein and Switzerland. In other regions listed on the right, the package is delivered to your nearest postal outlet . Price applies to orders under 1 kg. For every extra kg an additional €5,00 is added.	Albania, Algeria, Andorra, Belarus, Bosnia and Herzegovina, Canada, Egypt, Faroe Islands, Greenland, Iceland, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kosovo, Kuwait, Lebanon, Libya, Liechtenstein, Moldova, Montenegro, Morocco, Macedonia, Norway, Russia, San Marino, Saudi Arabia, Serbia, Switzerland, Syria, Tunisia, Turkey, Ukraine, United Arab Emirates, United States, Vatican
- Zone 4	6-14	€14,00	Pick up your package from the nearest postal outlet . Price applies to orders under 1 kg. For every extra kg an additional €5,00 is added.	Rest of the world

Delivery Terms

John's Coffee sells coffee, tea and accessories through this site (www.johnscoffee.fi). You can choose your own delivery method within our web store. There are multiple choices of delivery methods and you just choose the one that suits you better based on your location and convenience.

We deliver globally. Delivery outside Finland is based on geographical location.

Order Processing

We roast coffee based on orders. When an order is placed, you get an email confirming it. It will include order number, details of the order as well as the total price including delivery, tax etc.

The first day the order comes through we roast your coffee, let it sit down to breathe for a day. We pack it the next day and ship it. This way we ensure your coffee is fresh and ready for brewing. Coffee needs a few days to settle down after roasting.

If the product is absolutely desired by a certain date, it must be mentioned separately, eg when ordering. We will act in accordance with the needs of our customers in terms of delivery, if this is reasonably possible.

John's Coffee delivers through Posti, Matkahuolto or DB Schenker, unless other means of delivery are agreed upon. In case of bulk orders, please get in touch and we will customise delivery means to minimise the cost for you: john@johnscoffee.fi

Returns Policy

The customer must always notify the seller of the return and cancellation of the sale, the mere non-collection or return of the goods without notification is not enough to cancel the sale. Instead the customer must pre-fill a cancellation notice for the product in accordance with EU legislation.

The consumer must make a cancellation notice to the online store within 14 days of receiving the shipment and return the goods within 14 days of the cancellation notice.

Return address and details required to fill in

Your name:

Your address:

Phone number:

Return address

John's Coffee
Mall of Tripla
Firdonkatu 2 B
00520
Helsinki